

MINERVA WELDING & FABRICATING, INC.



QUALITY POLICY

Minerva Welding & Fabricating's primary goal is to be the best supplier we can be to our customers. Our success is measured by our ability to anticipate and respond to the needs and desires of our customers with products and services that meet their quality, cost, technical and delivery requirements. To that end, we are continually seeking ways to improve our productivity and efficiency. Our commitment to excellence is carried out through a very dedicated staff that is collectively and individually responsible and accountable for the continual improvement of our company.

At Minerva Welding & Fabricating our staff and work force ensures that customer requirements are determined and fulfilled with the aim of enhancing customer satisfaction. Our continual aim at Minerva Welding & Fabricating is to be the best at what we do. To achieve this goal we will:

- 1) Make quality everyone's responsibility. Our commitment is to utilize every available means to do it right the first time.
- 2) Maintain quality as an ongoing strategic objective in the business plans of our manufacturing facilities.
- 3) Ensure that customer expectations, as well as specifications, are an integral part of every new program and product, and to continually improve the effectiveness of the quality management system to meet quality objectives.
- 4) Achieve continuous improvement in purchased material quality and minimize quality costs by incrementally strengthening our supplier control program.
- 5) Expand application of engineering techniques to minimize waste and process variability, creating prevention rather than a detection-based program.
- 6) Commit to ongoing quality training programs for new and existing employees.
- 7) Promote quality awareness and employee teamwork involvement in quality improvement programs.

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